How can I Refill through SMS/Application/Website

1. **Option 1 (SMS):**

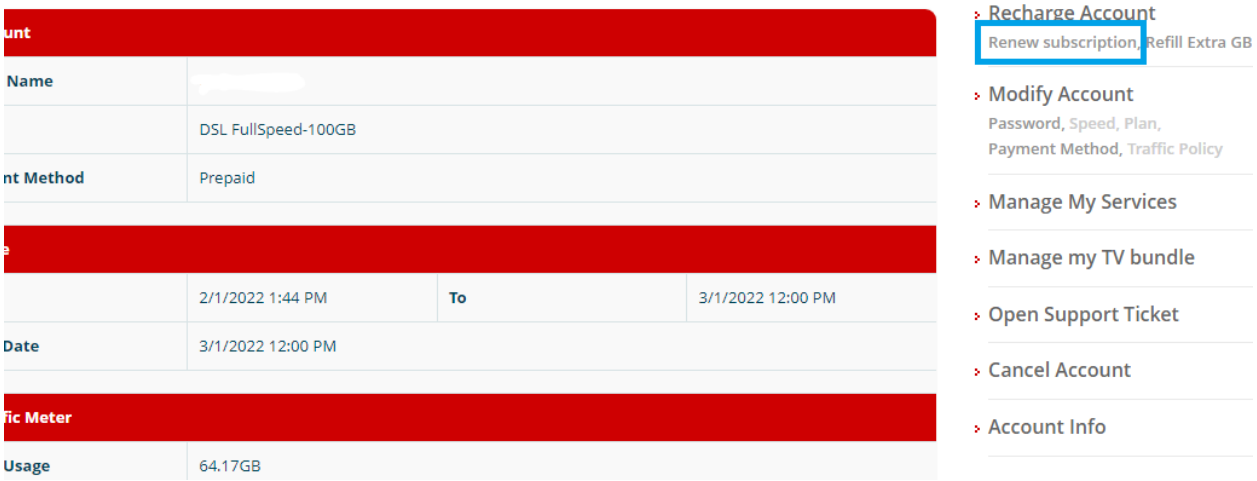
After purchasing a prepaid card or a voucher from any authorized Cyberia dealer, you can send the following SMS to 81-979 979 containing the pin code.

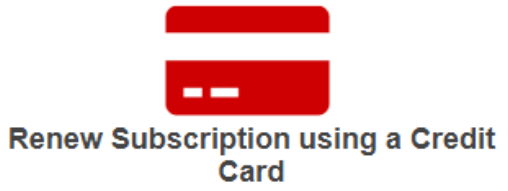
- *For renewal*: CYB#R#landline or username#pincode (sample:CYB#R#01XXXXXX#xxxxxxxxxxxxxxxxxxxx)
- *For Extra Traffic*: CYB#T#landline or username#pincode (sample:CYB#T#01XXXXXX#xxxxxxxxxxxxxxxxxxxx)
- *For Unlimited night*: CYB#UN#landline or username#pincode (sample:CYB#UN#01XXXXXX#xxxxxxxxxxxxxxxxxxxx)
- *For Unlimited Evening*: CYB#UE#landline or username#pincode (sample:CYB#UE#01XXXXXX#xxxxxxxxxxxxxxxxxxxx)
- *For Pause*: CYB#PS#landline or username#pincode (sample:CYB#PS#01XXXXXX#xxxxxxxxxxxxxxxxxxxx)
- *For Parental Control*: CYB#PC#landline or username#pincode (sample:CYB#PC#01XXXXXX#xxxxxxxxxxxxxxxxxxxx)

Option 2:

2. **Cyberia's Account Management Center (Website: www.cyberia.net.lb)**

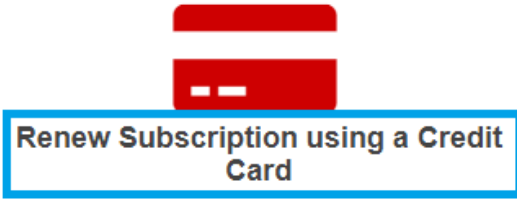
- **Refill Account**
    - Using prepaid cards available at any Cyberia Authorized Reseller.





- Add the serial number

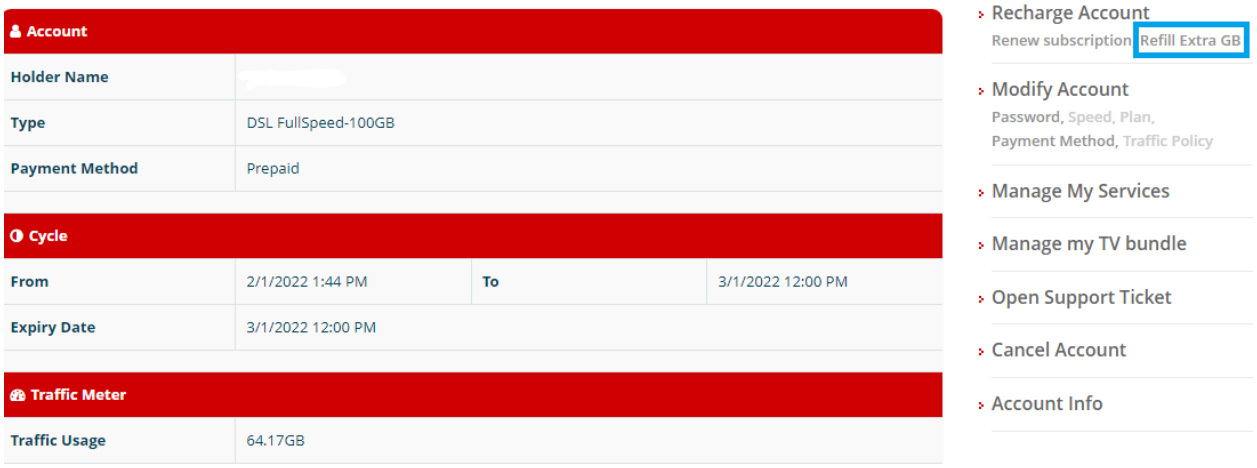
  - Using a Credit Card or a Debit Card.

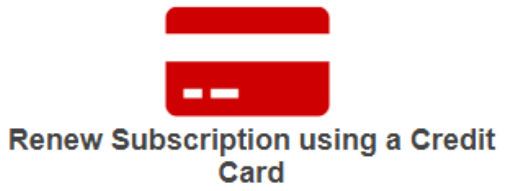


- Choose your plan.
- Fill the credit card info, and then continue.

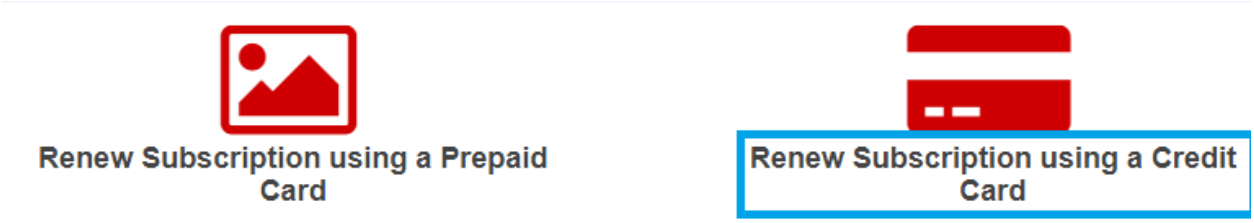
- **Add Extra Traffic (GB)**

  - Using Service Card available at any Cyberia Authorized Reseller.



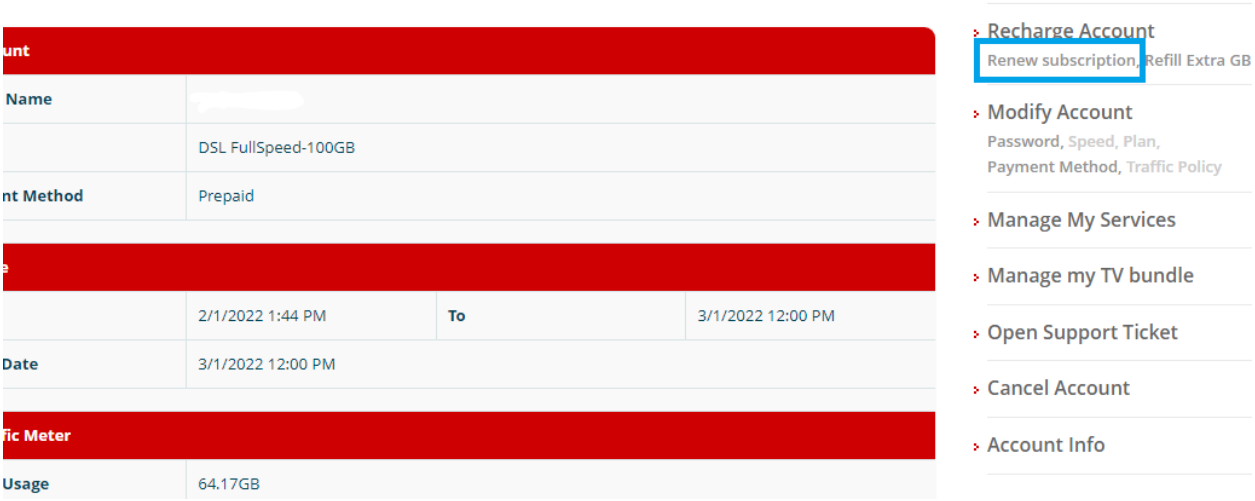


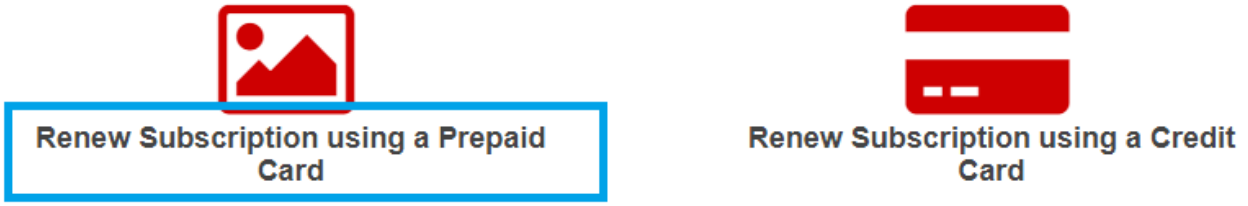
- Add the serial number
    - Using a Credit Card or a Debit Card.



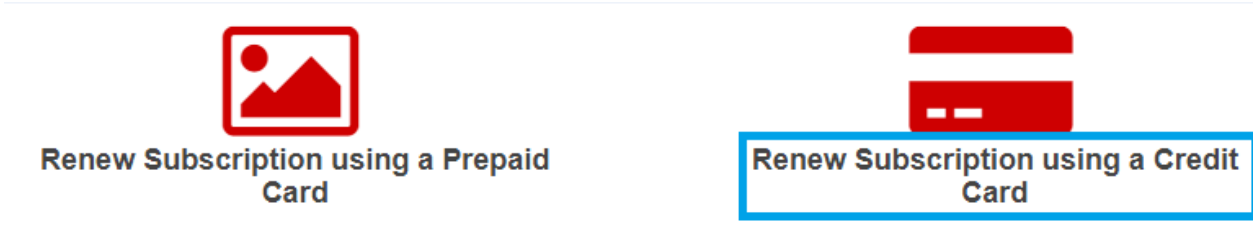
- Choose your GBs.
- Fill the credit card info, and then continue.

- **Add Pause Card**
    - Using service card 8$ available at any Cyberia Authorized Reseller (Add 30 Days).



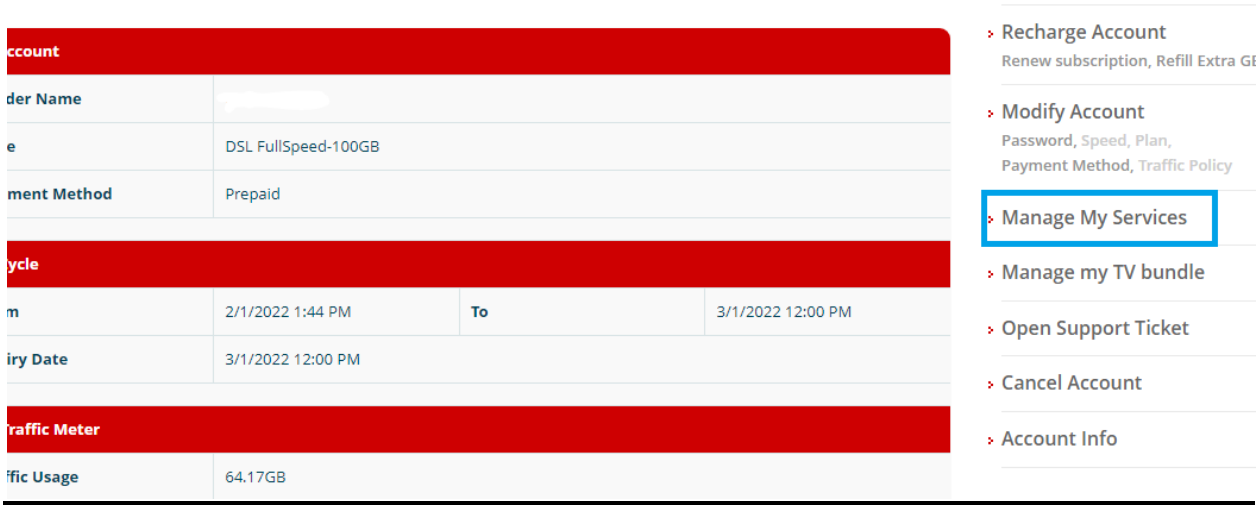


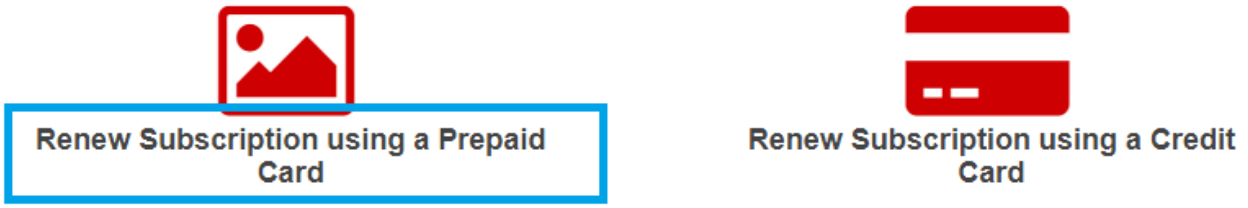
- Add the serial number
    - Using a Credit Card or a Debit Card.



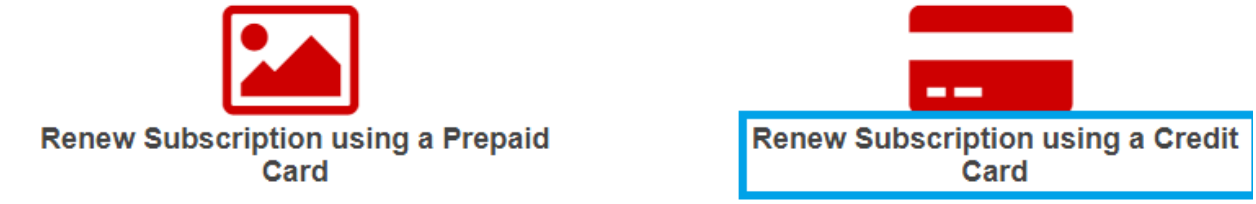
- Choose Service Card 8$.
- Fill the credit card info, and then continue.

- **Add Service**
  a. **Parental Control**
     - Using service card 4$ available at any Cyberia Authorized Reseller. (Will refill 2 months)





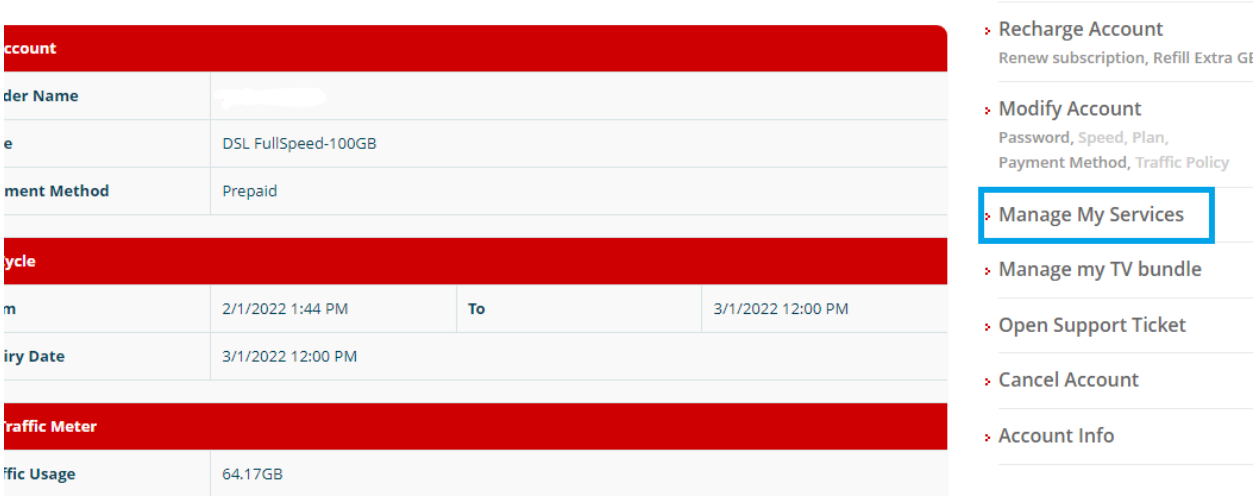
- Add the serial number
  - Using a Credit Card or a Debit Card.

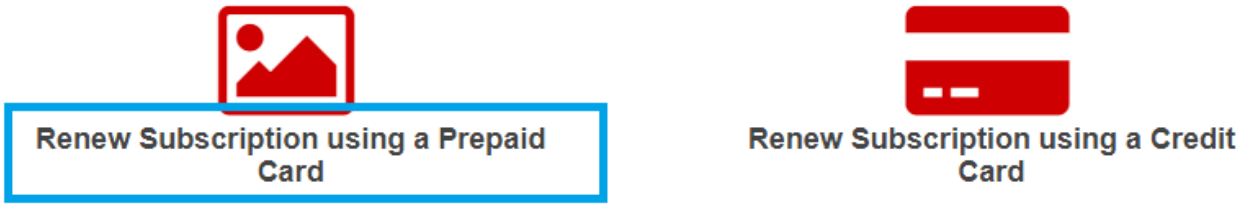


- Choose Service Card 4$ (Will refill 2 months)
- Fill the credit card info, and then continue.

b. <u>Unlimited night</u>

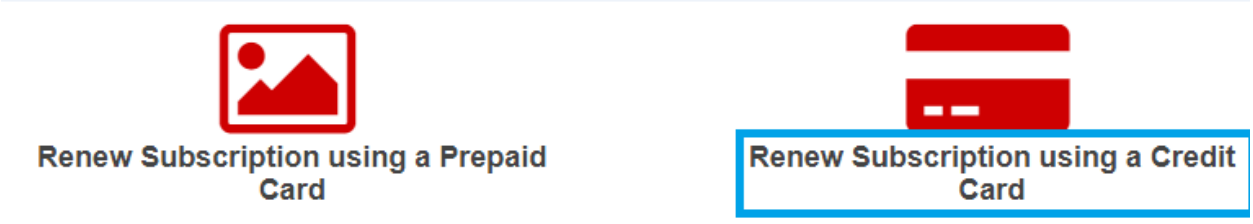
- <u>Using service card 4$ available at any</u> <u>Cyberia Authorized Reseller.</u>





- Add the serial number

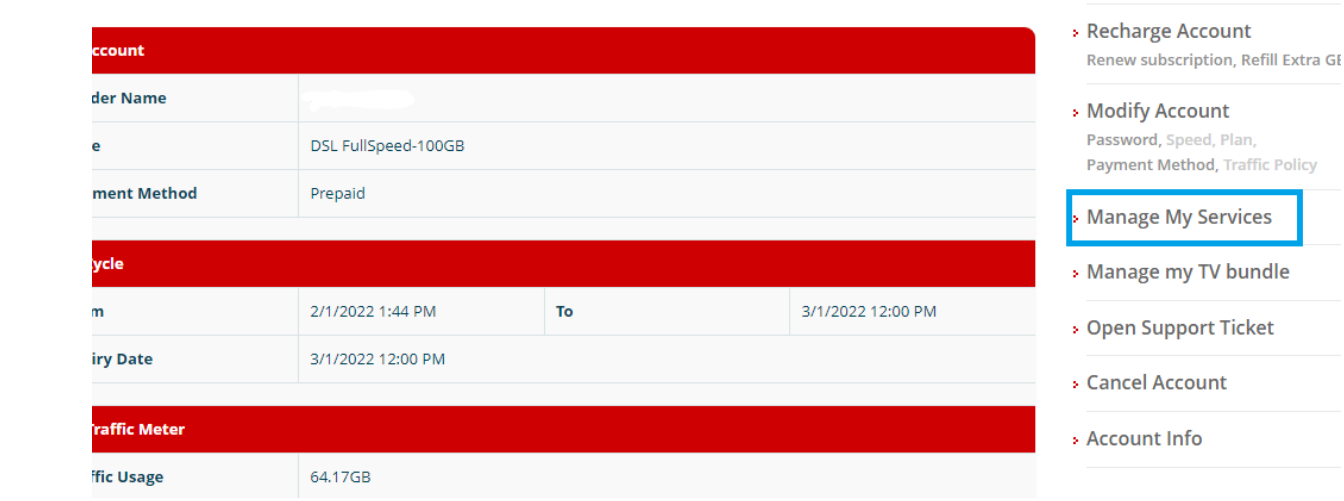
- Using a Credit Card or a Debit Card.

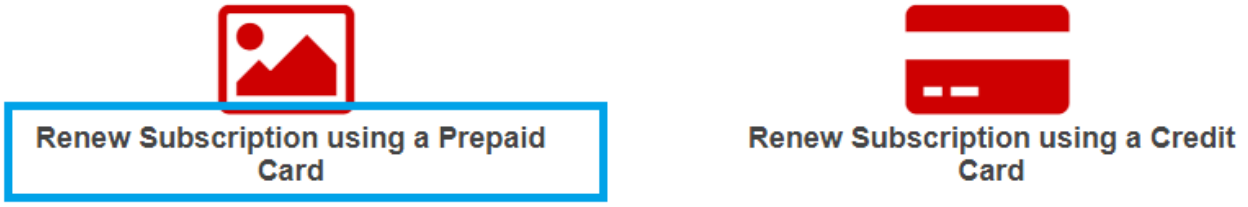


- Choose Service Card 4$
- Fill the credit card info, and then continue.

c. Unlimited Evening

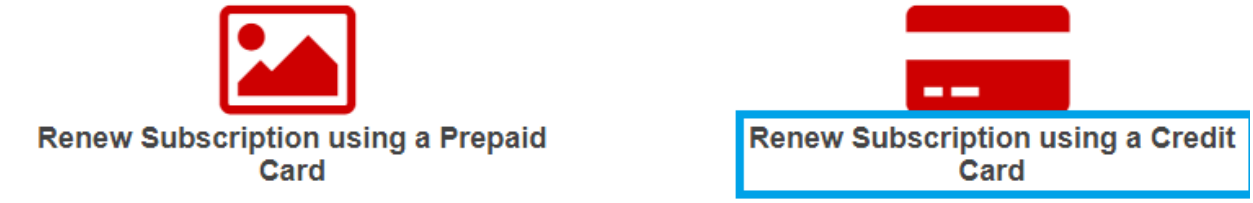
- Using service card 8$ available at any Cyberia Authorized Reseller. (Plan Should be more than 70 GB)





- Add the serial number

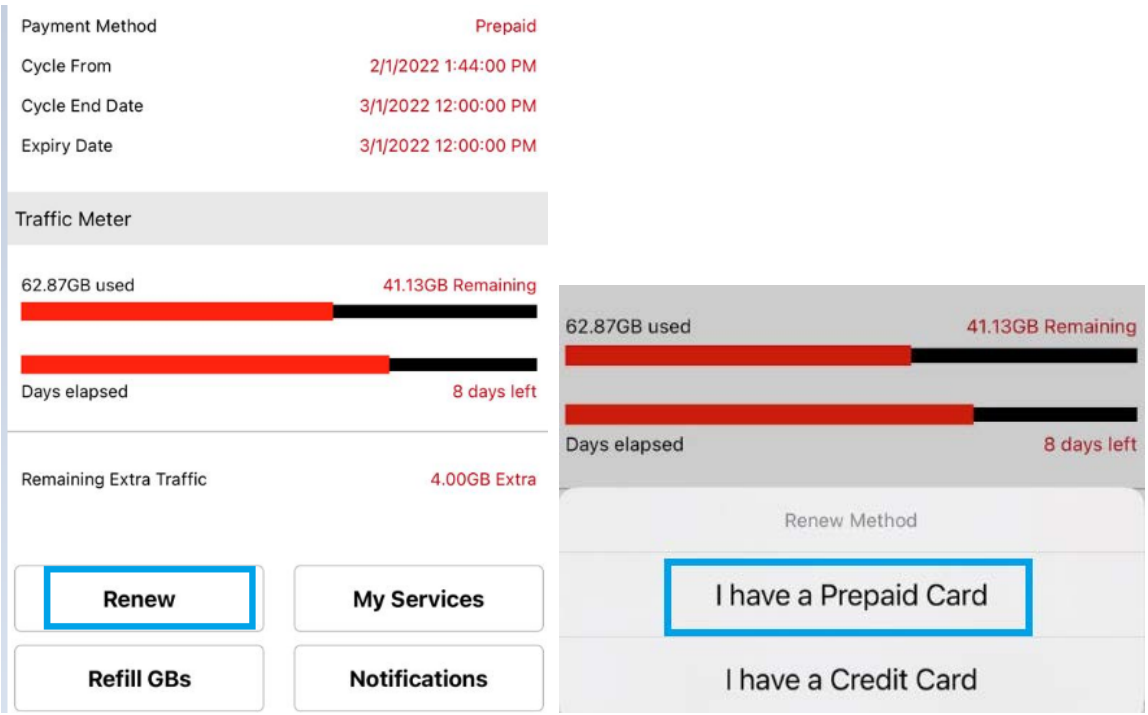
- Using a Credit Card or a Debit Card.



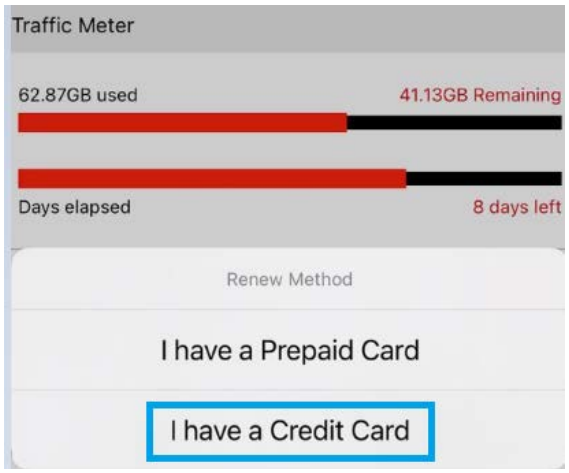
- Choose Service Card 8$
- Fill the credit card info, and then continue.

3. Mobile Application (Android - IOS)

- **Refill Account**
  - Using prepaid cards available at any Cyberia Authorized Reseller.

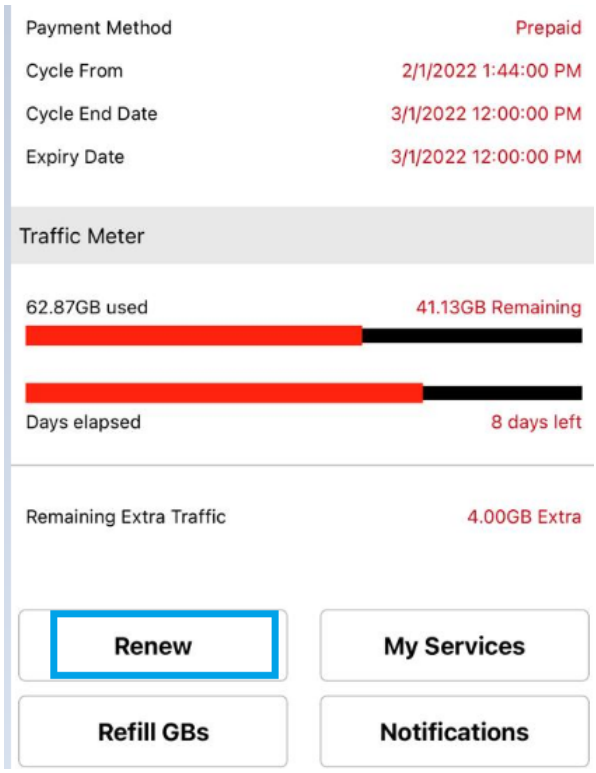


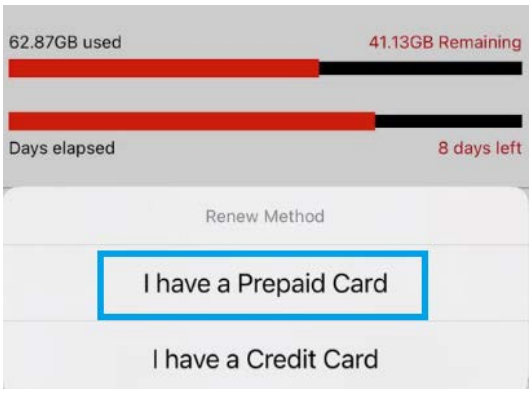
- Add the serial number
  - Using a Credit Card or a Debit Card.



- Choose your plan.
- Fill the credit card info, and then continue.

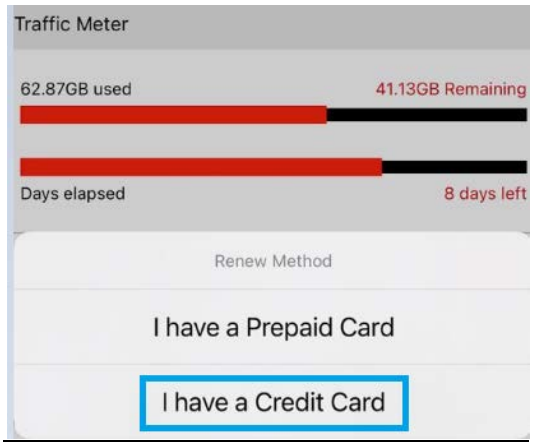
- **Add Pause Card**
  - Using service card 8$ available at any Cyberia Authorized Reseller. (Add 30 Days)





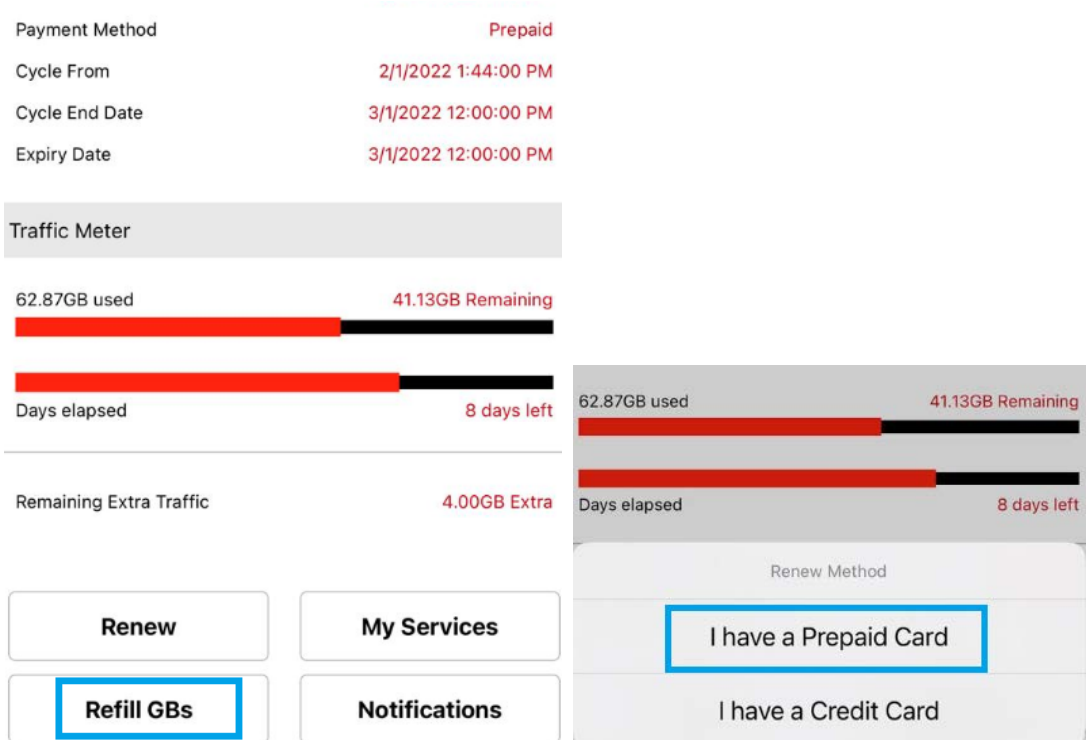
- Add the serial number

  - Using a Credit Card or a Debit Card.

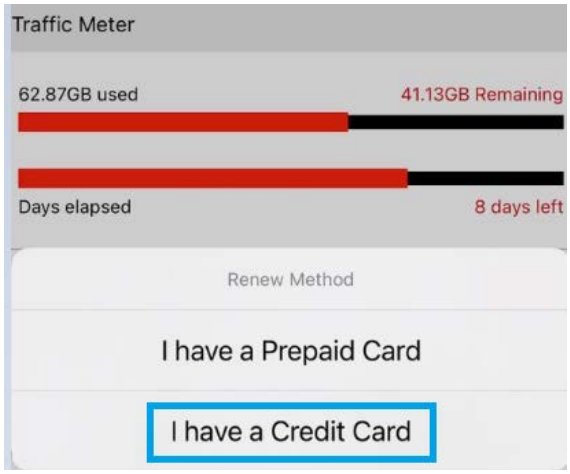


- Choose Service Card 8$.
- Fill the credit card info, and then continue.

- **Add Extra Traffic (GB)**
  - Using Service Card available at any Cyberia Authorized Reseller.

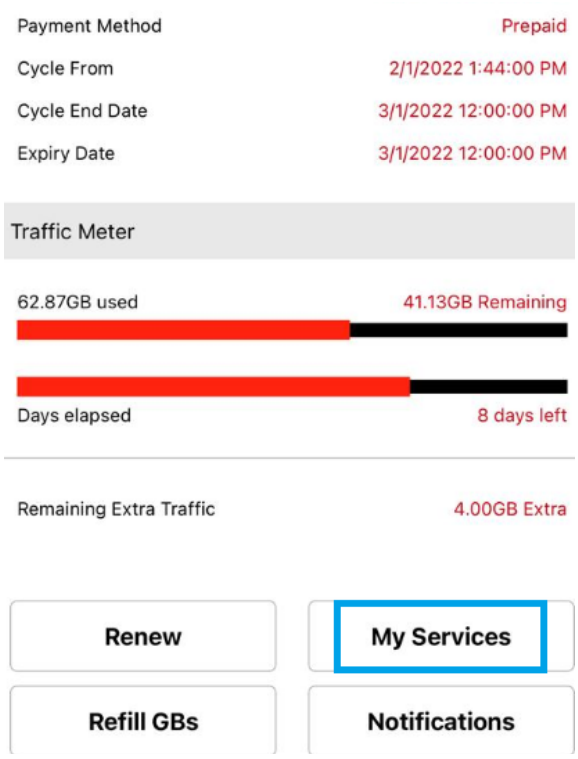


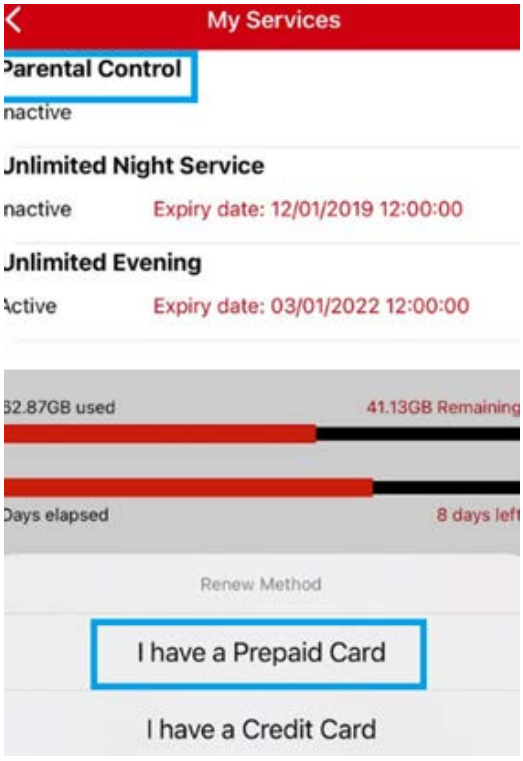
- Add the serial number
  - Using a Credit Card or a Debit Card.



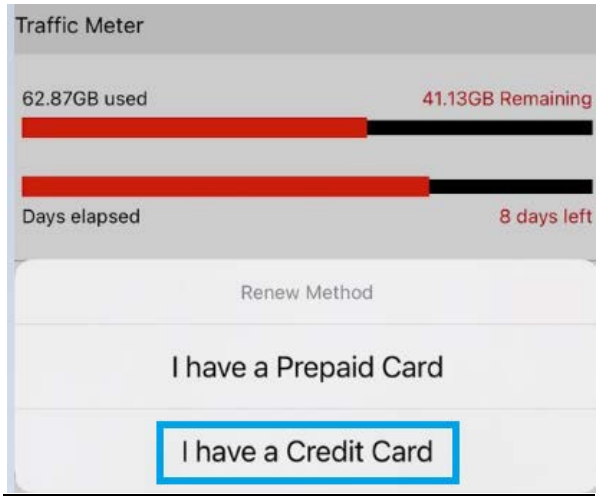
- Choose your GBs.
- Fill the credit card info, and then continue.

- **Add Service**
  - **Parental Control**
    - Using service card 4$ available at any Cyberia Authorized Reseller. (Will refill 2 months)





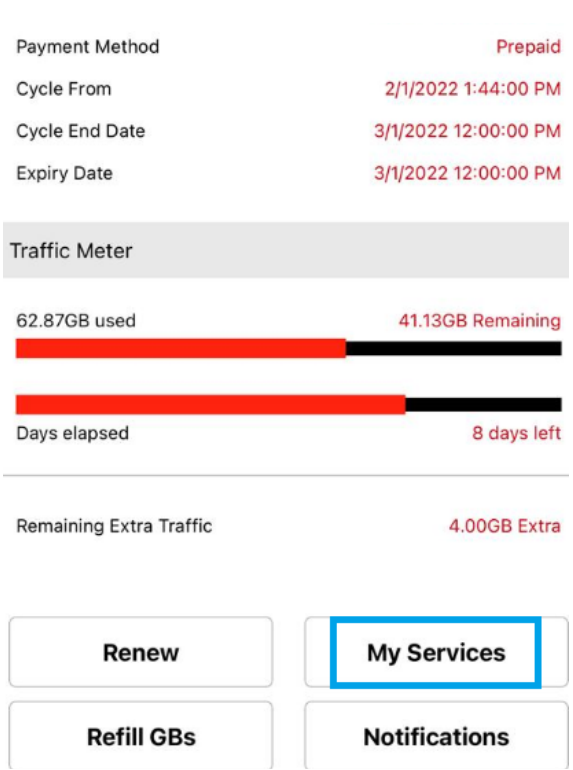
- Add the serial number
  - Using a Credit Card or a Debit Card.

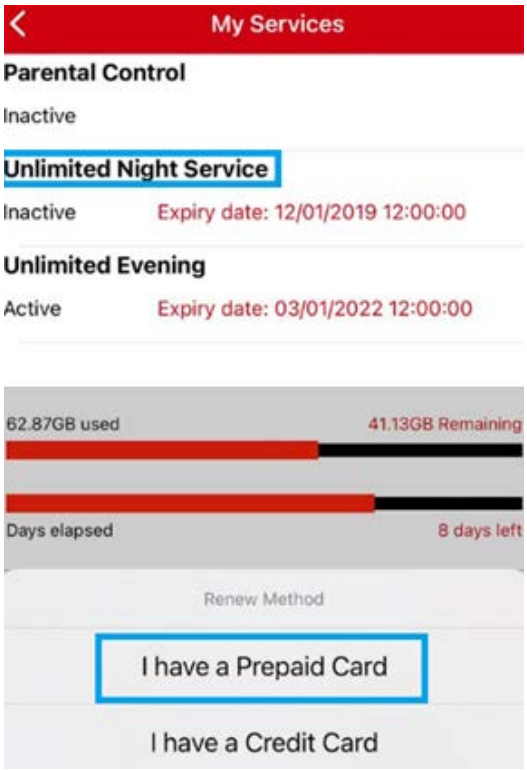


- Choose Service Card 4$ (Will refill 2 months)
- Fill the credit card info, and then continue.

b. <u>Unlimited night</u>

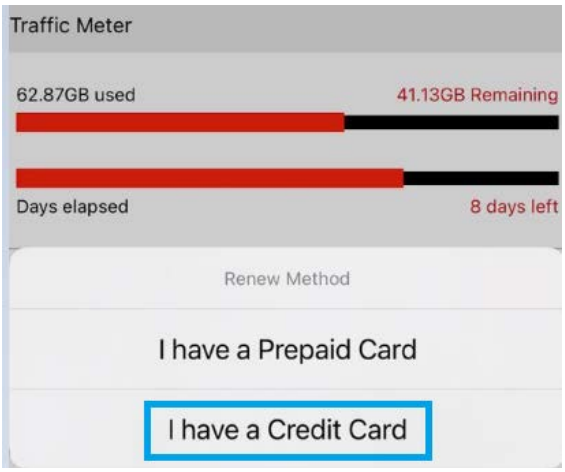
- <u>Using service card 4$ available at any</u> <u>Cyberia Authorized Reseller.</u>





- Add the serial number

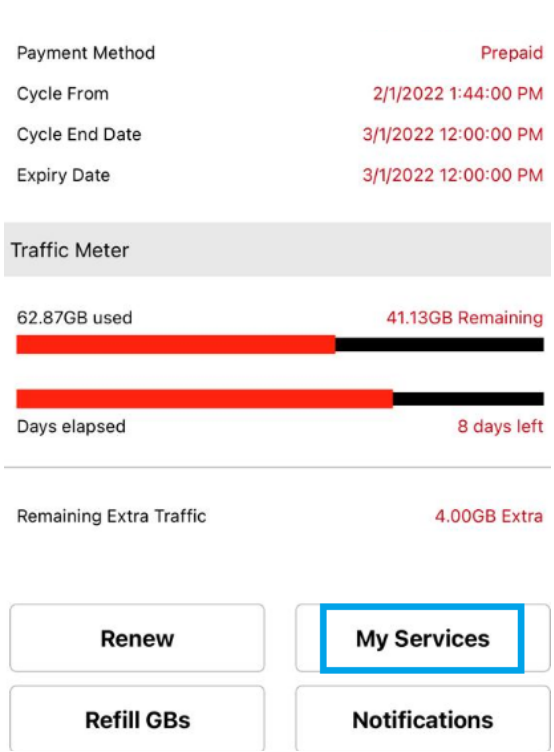
- o Using a Credit Card or a Debit Card.

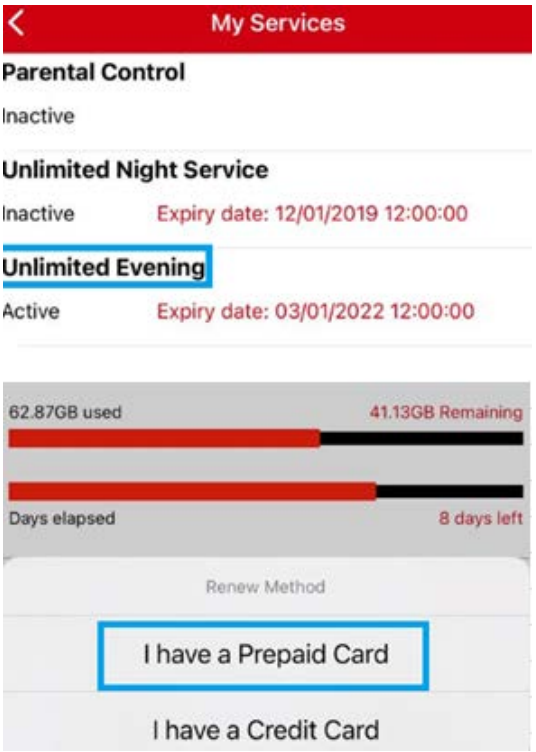


- Choose Service Card 4$
- Fill the credit card info, and then continue.

c. Unlimited Evening

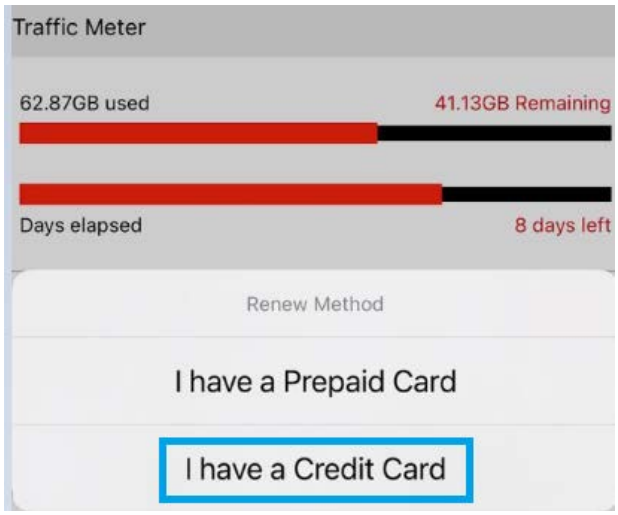
- o Using service card 8$ available at any Cyberia Authorized Reseller. (Plan Should be more than 70 GB)





- Add the serial number

- o Using a Credit Card or a Debit Card.



- Choose Service Card 8$
- Fill the credit card info, and then continue.