Technicolor TG582n V2

You can apply this procedure on computer, PlayStation, XBOX, Nintendo and any other gaming device

PlayStation 4

In order to solve your PS4 problem please follow the below steps

- Step 1: Firstly navigate to the settings menu on your PS4
- Step 2: Next select Network
- Step 3: You need to select "set up internet connection"
- Step 4: You need to select "custom"
- Step 5: You need now to select the method in which your PS4 connects to the internet
- Step 6: Make sure to set your IP address manually
- Step 7: Enter the desired IP address that you would like to use for your PlayStation[®]4.
 - ▶IP Address: 192.168.1.50
 - ≻Subnet Mask: 255.255.255.0
 - > Default Router: 192.168.1.1 (IP Address of your router)
 - ▶ Primary DNS: 193.227.177.130
 - Secondary DNS: 194.126.16.38
- Step 8: In MTU Settings, select automatic.
- Step 9: In Proxy servers , select Do Not Use
- Step 10: Select TEST Internet Connection.
- Step 11: Open a browser and type: 192.168.1.1 in the address then enter Username: admin and Password: Access Key (printed on the bottom label of the modem)
- Step 12: Go to Wan Services and click show advanced then disable UPnP , type 192.168.1.50 in DMZ textbox and click on Close

| WAN Services | ● hide advanced ② refresh data |
|--|----------------------------------|
| DMZ | |
| Enabled CON CON CON CONTRACTOR Destination 192.168.1.50 CON CONTRACTOR CONTRA | |
| Name Protocol WAN port | LAN port Destination |
| UPnP | |
| UPnP Enabled | |
| | Close |

• Step 13: Reboot your PS4 and your NAT type problem should be solved

PlayStation 3

In order to solve your PS3 problem please follow the below steps:

- Step 1: On your PS3: Go to network settings then Internet connection settings a
- Step 2: Choose the type of connection you are using (wired/wireless) then choose Manual IP and enter the following IP addresses:
 - > IP Address: 192.168.1.50
 - Subnet Mask: 255.255.255.0
 - Default Router: 192.168.1.1
 - Primary DNS: 193.227.177.130
 - Secondary DNS: 194.126.16.38
- Step 3: Disable the UPnP and leave the rest of the setting as they are
- Step 4: Open a browser and type: 192.168.1.1 in the address then enter Username: admin and Password: Access Key (printed on the bottom label of the modem)
- Step 5: Go to Wan Services and click show advanced then disable UPnP , type 192.168.1.50 in DMZ textbox and click on Close

| WAN Services | ● hide advanced ⊘ refresh data | × |
|--|----------------------------------|---|
| DMZ | | Î |
| Enabled (COL) Destination 192. Port Forwarding Table | < | |
| Name Protocol | WAN port LAN port Destination | 1 |
| UPnP Enabled | Close | |

• Step 6: Reboot your PS3 and your NAT type problem should be solved

Laptop or Desktop

In order to solve your gaming problem on your computer please follow the below steps

- Step 1: Click Start then Control Panel
- Step 2: Click on network and internet then network and sharing center
- Step 3: When the Network and Sharing Center opens, click on Change adapter settings.
- Step 4: Right-click on your local or wireless adapter and select Properties
- Step 5: In the Local Area Connection Properties window double-click Internet Protocol Version 4 (TCP/IPv4)
- Step 6: Select use the following IP address and enter IPs and Subnet Mask
 - > IP Address: 192.168.1.50
 - Subnet Mask: 255.255.255.0
 - > Default Router: 192.168.1.1 (IP Address of your router)
- Step 7: Then enter your Preferred and Alternate DNS server addresses
 - Primary DNS: 193.227.177.130
 - Secondary DNS: 194.126.16.38
- Step 8: Open a browser and type: 192.168.1.1 in the address then enter Username: admin and Password: Access Key (printed on the bottom label of the modem)

• Step 9: Go to Wan Services and click show advanced then disable UPnP , type 192.168.1.50 in DMZ textbox and click on Close

| WAN Services | ● hide advanced ♂ refresh data |
|--|----------------------------------|
| DMZ | |
| Enabled CON CON Destination 192.168.1.50 Port Forwarding Table | |
| Name Protocol WAN ; | Add new port mapping |
| UPnP | |
| UPnP Enabled | Ţ |
| | Close |

• Step 10: Reboot your computer to solve gaming problem.